# LearnQuest

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## Partner Network News

## Happy Holidays from LearnQuest!

## Retiring Pro Apps Courses and Exams

**The following courses and exams have retired as of December 15, 2017:**

- Logic Pro X 10.2 course
- Logic Pro X 10.2 exam
- Logic Pro X 10.2 trainer exam
- Final Cut Pro X 10.2 course
- Final Cut Pro X 10.2 exam
- Final Cut Pro X 10.2 trainer exam

All courses and exams listed to the left should be removed from your website and schedule immediately. Please note that the Final Cut Pro and Logic Pro courses for v10.2 are now retired. They will be removed from the LearnQuest site before the end of 2017. Please convert any remaining classes you have scheduled over to v10.3 and remove v10.2 courses and exams from your schedules. Please remove them both from the schedule you load into the LearnQuest system and from your own company sites.

## High Sierra Course Announcement!

### It's HERE!!!!

macOS Support Essentials 10.13 (High Sierra 101) is now in the Apple catalog and available for scheduling in the LearnQuest system. The instructors were invited to attend an Apple webinar two weeks ago and are now able to take their update exams as of

December 18th. If your ACTs missed the readiness webinar, it was recorded and is already available within ASW (Apple Sales Web).

Now that the outline is loaded into the LearnQuest site, you can begin building and loading your Q1 schedule. You may now add the macOS Support Essentials 10.13 course and exam to your schedule. You may begin delivering the exam starting December 18, 2017, and the course starting January 8, 2018.

Please note: the eBook will be available through Peachpit in time for January 8th deliveries, but the printed book will not be available until at least January 26, 2018 (this is an ESTIMATED availability date).

Instructor materials, for Apple Certified Trainers who are eligible to deliver macOS Support Essentials 10.13, can now be procured as of December 20, 2017 through LearnQuest.
If you have a talented person interested in becoming an Apple Certified Trainer for macOS Support Essentials 10.13, please contact LearnQuest regarding prerequisites and upcoming train-the-trainer courses.

## High Sierra: New Hardware Requirements

As announced in last month's newsletter, please remember that with the release of High Sierra, the new course will leverage APFS. Apple File System (APFS) is the default file system in macOS High Sierra on Mac computers with all-flash storage. The macOS Support Essentials 10.13 course covers APFS as the default file system. (It won't cover older file systems.) To support APFS in an instructor led environment, **all AATPs must ensure that participant Mac computers have flash-storage (SSDs)**. Participants won't be able to complete the course objectives if their Mac computers have spindle drives (HDS).

We want to provide notice as soon as possible that you must meet this new hardware requirement. We recommend one of the two following options:

- Buy new Mac computers with flash storage (if existing Mac computers were bought in 2015 or earlier).
- Contact a local Apple Authorized Service Provider (AASP) to upgrade each Mac computer from a spindle drive to flash storage.

Please also note that the Apple Facility guidelines we all adhere to require that our student equipment remains no more than two years old. Thus, if you have been in compliance with your hardware updates, you should have no problems meeting this requirement for this course.

With all of this in mind, LearnQuest will be conducting a complete AATP hardware audit throughout Q1 2018. We will be reporting back to Apple all AATP current hardware and letting them know which AATPs they can expect to receive hardware purchase requests

from within the coming year.

When you are ready to submit your hardware purchase requests, please make sure you do so via the form on the home page of your Partner Portal. This will ensure that you are able to receive the 10% discount currently extended to the AATP network.

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